



Hi-Five Sports Zone has updated our processes and procedures as it relates to Covid-19. Our priority is the safety of our customers and staff. Our entire facility will operate with the below (THE FIVE) in mind at all times. Hi-Five also has more extensive internal documents that all staff will be thoroughly trained on.

THE FIVE:

1. Facility set-up - Our facility will be broken up into "stations" that are clearly marked. Each station will have under 10 participants with their own staff member(s) . Stations will be static, with no mixing of employees or participants between groups/stations for the duration of the program. We will not add new participants once the program has started.
2. Disinfecting/cleaning - Staff will frequently clean and disinfect common areas (e.g., restrooms, sports equipment) and surfaces which are touched by multiple people. Minimize sharing of high-touch equipment between non-household individuals. Hi-Five recommends children bring or buy their own ball. If not, the ball used will need to be cleaned/sanitized after use and a new ball will be provided for each child. If equipment should be shared, staff will sanitize equipment before and after use (see EPA approved list of disinfectants).
3. Drop-Off & Pick-Up Procedures - Mobile based and touchless payment procedures will allow parents a speedy and smooth process. Children will also have their temperatures checked prior to entering the facility, as well as parents confirming the presence of no symptoms.
4. Staffing - Our team will be fully trained on the new procedures. They will also wear masks and implement our 6-foot social distancing protocol while managing their own small group. Each station will also have disinfecting products so our staff can clean areas frequently.
5. Parents - Parents will not be permitted onsite. The only onsite program allowing parents is our private open gym family rental program, and private party rentals.